

Bury Health and Wellbeing Board

Title of the Report	Greater Manchester Working Well and the Greater Manchester Work and Health Programme.
Date	14 <sup>th</sup> June 2017
Contact Officer	Tracey Flynn
HWB Lead in this area	

**1. Executive Summary**

Is this report for?	Information <input checked="" type="checkbox"/>	Discussion <input type="checkbox"/>	Decision <input type="checkbox"/>
Why is this report being brought to the Board?	<p>Working Well and the forthcoming Greater Manchester Working Well - Work and Health Programme forms an integral part of the GM devolution deal. The success of both programmes will contribute to Bury's Health and Wellbeing Strategy.</p> <p>In addition, this work will also support the GM Population Health Plan, the GM Work and Skills Strategy and the GM Health and Employment Programme.</p>		
Please detail which, if any, of the Joint Health and Wellbeing Strategy priorities the report relates to. (See attached Strategy) <a href="http://www.theburydirectory.co.uk/healthandwellbeingboard">www.theburydirectory.co.uk/healthandwellbeingboard</a>	Priority 2 & 3		
Please detail which, if any, of the Joint Strategic Needs Assessment priorities the report relates to. (See attached JSNA) <a href="http://jsna.theburydirectory.co.uk/kb5/bury/jsna/home.page">http://jsna.theburydirectory.co.uk/kb5/bury/jsna/home.page</a>	Work and Welfare		
Key Actions for the Health and Wellbeing Board to address – what action is needed from the	Support and align activity with the Working Well – Work and		

Board and its members? Please state recommendations for action.	Health Programme.
What requirement is there for internal or external communication around this area?	This programme should be supported via communication channels internally and externally to ensure eligible Bury residents can access the support available.
Assurance and tracking process – Has the report been considered at any other committee meeting of the Council/meeting of the CCG Board/other stakeholders....please provide details.	This activity has been considered, developed and approved via the GMCA Work and Skills Executive members, GM Skills and Employment Partnership and GM Wider Leadership Team.

## 2. Introduction / Background

The principles of the Working Well Expansion are based on learning from the Working Well Pilot Programme which was designed and co-funded by all the GM Local Authorities.

The Working Well Expansion programme has changed how skills, health and employment services function together, by offering a seamless, co-ordinated and sequenced package of support for eligible workless residents. Across Greater Manchester the programme has and will be delivered in three distinct phases:

- **Phase 1a – Working Well Pilot** – supporting 5,000 individuals who were attached to the programme between 1st October 2015 and 31<sup>st</sup> March 2016.
- **Phase 1b – Working Well Expansion** – supporting 13,500 individuals attached to the programme and receiving support through the Personalised Keyworker Service and referrals to the Mental Health IAPT Talking Therapies service between March 2016 and December 2017. It also includes 1000 referrals to the GP Pilot in 4 Greater Manchester districts.
- **Phase 2a – Working Well - Work & Health Programme** – supporting c.18,000 individuals attached to the programme between early 2018 and March 2023.

DWP's current welfare to work programmes, that support the long term unemployed and those with a health condition/disability, will come to an end during 2017.

The learning, outcomes and evaluation from Greater Manchester's Working Well Programme has influenced the design of the national Work and Health Programme which will replace previous national programmes.

The Greater Manchester Working Well - Work and Health Programme is a core element of the Greater Manchester Combined Authority's (GMCA) devolution agreement with Central Government.

This will allow GM to design, procure and manage the programme to deliver on a GM footprint, as opposed to the national proposal which was for a single provider delivering across the entire North West region.

The GM programme will incorporate the core elements of the national model but with an enhanced offer through additional investment via ESF (European Structural Fund) and access to integrated services in localities.

### **The principles of the programme**

Underpinning the programme is recognition that good work is good for health and wellbeing. In addition, supporting residents to move into employment and increase their skill levels, will contribute to raising productivity across the city region and ensure GM is a net contributor to the UK economy.

The programme will include the following elements:

- **Personalised Support** – Keyworker model
- **Integration** – integrated local services, integrated Keyworkers and a managed client journey
- **Develop** the 'eco system' of work, health and skills
- **Evaluation** – robust evaluation to inform development of future commissioning within GM and nationally

The programme aims to provide an holistic approach to supporting individuals into work, incorporating support for clients with the following barriers; mental health, long term health conditions, musculoskeletal conditions and wider issues including substance misuse and addiction.

The programme will also offer access to a range of other supportive services; skills, work experience, debt, confidence, motivational support; which will form part of the integrated offer that will remove multiple barriers that prevent employment and can cause a chaotic lifestyle.

At the core of this programme is the integration with local services. The provider will be a central team member facilitating access to services, ensuring access to the right support at the right time, by working across organisational structures and teams.

### **Who is it for?**

As with the national Work & Health Programme, GM's programme will support:-

- People who have a disability on a **voluntary basis**;
- Early access disadvantaged groups on a **voluntary basis**; and

- Long-term Unemployed on a **mandatory basis**.

Clients will be referred - who have a reasonable chance of securing employment, but will have a combination of complex issues, such as:-

- Mental and/or physical health problems
- Offending history
- Debt problems
- Homelessness and housing problems e.g. threat of eviction
- Drug and/or alcohol dependency
- Literacy and numeracy problems
- Family problems e.g. domestic violence or relationship breakdown
- Caring responsibilities
- Limited transport
- Limited job search geography
- Financial impact of loss of passported benefits

JobCentre Plus will be the primary referral agent to the programme. However, local signposting pathways to JobCentre Plus will be encouraged building upon the success of the GP referral route currently being piloted. These may include referral pathways from:-

- **Primary and Secondary Care Health Services:** A selection of primary and secondary care health services will be pivotal to ensuring those with health conditions and disabilities, that may not be in contact with JobCentre Plus, are aware of the programme.
- **Local Integration Boards:** Local Authorities, housing providers, community and voluntary organisations and others, will be in contact with people who could benefit from this support.
- **Troubled Families & other reform programmes:** There are individuals and families engaged in other programmes and we would like to harmonise approaches.

The GM Work & Health Programme will run for 82 months from early 2018 to autumn 2024. Referrals will start in early 2018 until the end of October 2022. There may be an option to extend the programme subject to funding and performance.

Trafford Council is acting as the procurer on behalf of the GMCA. One provider will be appointed to deliver across the 10 Local Authority areas of GM.

The GM Working Well – Work and Health Programme will support the development of the Greater Manchester Working Well Early Help Programme managed by the GM Health and Employment Project Board.

### 3. key issues for the Board to Consider

To recognise the strategic importance of the Working Well – Work and Health Programme and to continue to support the integration of the programme with

activity that sits under the Health and Wellbeing Board and its strategic priorities.

#### 4. Recommendations for action

To support a strategic/operational integration board that will provide a practical platform to integrate employment, skills and health into a system that best meets the needs of residents and employers.

#### 5. Financial and legal implications (if any)

If necessary please seek advice from the Council Monitoring Officer Jayne Hammond ([J.M.Hammond@bury.gov.uk](mailto:J.M.Hammond@bury.gov.uk)) or Section 151 Officer Steve Kenyon ([S.Kenyon@bury.gov.uk](mailto:S.Kenyon@bury.gov.uk)).

There are no financial contributions required to support this activity other than Council resources via lead officers.

#### 6. Equality/Diversity Implications. Please attach the completed Equality and Analysis Form if required.

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#### CONTACT DETAILS:

**Contact Officer:** Tracey Flynn  
**Telephone number:** 0161 253 6040  
**E-mail address:** [t.flynn@bury.gov.uk](mailto:t.flynn@bury.gov.uk)  
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